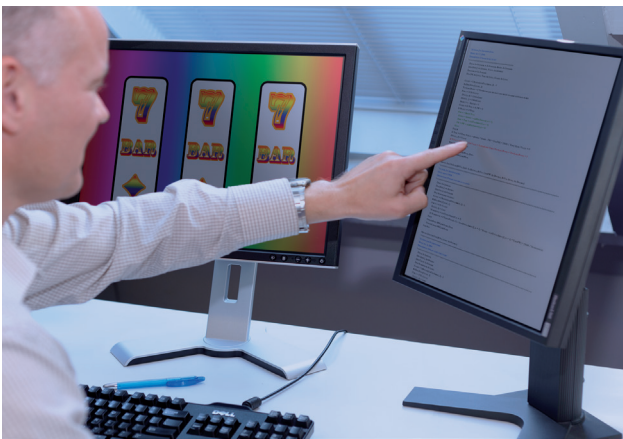


Responsible gaming

Certification Responsible Gaming

In many parts of the world the gambling industry is being urged to develop responsible gaming programmes to minimise the impact of gambling abuse on individuals and communities. NMI and G4 have joined forces in the field of responsible gaming. By certifying responsible gaming we offer the opportunity for responsible organisations to raise their profile.

As a producer or operator of games you want as many clients as possible to enjoy your games. You also want them to return, but playing the game must not result in gambling problems. By certifying your policy concerning responsible gaming, you can show your customers, employees and other stakeholders that you have an active policy on preventing addiction and dependency.



What can we certify?

Beyond the standard requirements laid down by the authorities, it is possible to certify best practice for responsible gaming.

Certification may include:

- Training for employees: recognizing, and safeguarding against, the development of gambling problems
- Supply of information about the risks of gambling
- Technical requirements: RNG random number generators



How does it work?

G4 can work in consultation with your organisation to determine requirements for responsible gaming. NMI, as an independent testing laboratory, can test against these requirements. NMI will verify the machines or the software by auditing, inspection, verification or a combination of these three options. You will receive a test report and, if the machine or software complies with the requirements, a certificate.

Of course we can combine the tests for responsible gaming with the standard test procedures, which will reduce time and costs.



GLOBAL GAMBLING GUIDANCE GROUP

About G4

G4, the Global Gambling Guidance Group, aims to minimise the impact of problem gaming by promoting a worldwide accreditation programme for the land based gambling industry; casinos, slot machine halls / amusement centres and lottery organizations and the remote and i-gaming industry and operators. G4 takes a closer look at ethical business practices, information systems for staff and players, staff and customer education and information, including staff training.

G4 is the brainchild of a group of international experts in the field. Between them they have many years experience of working with the gambling industry worldwide to encourage responsible gaming and to minimize the harm caused by problem gambling. Their experience covers drafting responsible gaming programmes and devising and delivering training programmes for staff as well as running help lines in some countries and e-mail counselling services for problem gamblers themselves.

The G4 office is based in Amsterdam, but G4 works worldwide.



More information?

For further information please visit:

I www.nmi.nl

I www.gx4.com

Or contact:

Mr Ben Verhoeff
Product Manager NMI
E bverhoeff@nmi.nl

Mr Ynze Remmers
Senior Consultant G4
E ynze@gx4.com



About NMI

NMI is the independent expert for testing, certification, calibration and training in the fields of metrology and gaming. Regulators can be assured of the highest level of corporate governance and accountability within the group, while customers benefit from the organisational flexibility and customer focus of the company's network of regional offices.

NMI has been active in gaming for more than 30 years and is experienced in all areas of the gaming industry. NMI-certificates and test reports are accepted worldwide. NMI can offer added value with speed, knowledge, reliability and acceptance through local expertise and communication in your language of choice.

NMI has offices in the Netherlands, Italy and the UK and representatives in Belgium, Turkey and Japan.

NMI Certin B.V.
Hugo de Grootplein 1
P.O. Box 394
3300 AJ Dordrecht
T +31 78 633 23 08
F +31 78 633 23 09

More information?
Would you like more information
about our service?

Or would you like an appointment
with one of our consultants?

Please contact:
NMI Certin B.V.
Sales department
T +31 78 633 23 08
F +31 78 633 23 09
E certinsales@nmi.nl
I www.nmi.nl

TRUE VALUE

+ Testing + + + +
+ Certification + + + +
+ Calibration + + + +
+ Training + + + +